



BRING YOUR GROUP TO KYNREN IN 2027

Whether you're planning a day exploring The Storied Lands, an evening at our spectacular night show, or both, we're here to help you organise your visit.

Have a date in mind? Call 01388 436 030 or email groups@kynren.com. We'll check availability and arrange your reservation with you. If you're still exploring options, we can talk through dates, ticket choices and any requirements your group may have.

We can also provide images, video and promotional materials to help you sell your trip. This guide explains how to reserve, when payments are due and what happens if your plans change.

Your booking at a glance

Visit	How to confirm	Payment deadline
Day Park – The Storied Lands	Confirm your final numbers and pay in full.	Two weeks before your visit.
Night Show or Combined	Pay a £10 per ticket deposit within seven days of order confirmation.	Remaining balance six weeks before your performance.
VIP seats for Night Show	Order and pay in full when booking.	At the time of booking.

Night Show and Combined deposits are non-refundable and non-transferable. Your confirmation will show your payment dates. The full booking terms on page 4 apply.

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VISIT OPTIONS AND GROUP BENEFITS

Day Park only

Journey through history, myth and legend at Kynren – The Storied Lands, with spectacular live shows and immersive experiences. Allow approximately six hours, including time for refreshments and exploring.

Summer season: 29 June to 12 September 2027.

Please note that day-park only visits are not available on night show performance dates.

Night Show only

Kynren – An Epic Tale of England takes you through 2,000 years of British history in a spectacular 90-minute outdoor show. A cast and crew of over a thousand volunteers bring the evening to life with horses, breathtaking stunts, music and special effects.

Every Saturday from 17 July to 11 September 2027, plus Fridays 13 and 27 August.

Combined Day Park and Night Show

Enjoy The Storied Lands during the day, then take your seats for An Epic Tale of England as darkness falls. Combined tickets are available on Night Show dates.

Night Show discounts

- Confirm your order before 31 January 2027 for 20% off eligible Night Show tickets, excluding VIP seats.
- After 31 January, receive 10% off Deluxe, Superior and Standard tickets when you confirm up to six weeks before your performance.

Your discount depends on when you confirm your order, rather than when you first reserve. Ask us for a quote for your chosen visit and ticket options.

Coach parking and driver tickets

Each order qualifies for one complimentary onsite coach parking permit, subject to availability. Spaces are allocated on a first-come, first-served basis; we will offer suitable alternatives when onsite parking is full.

A complimentary, non-transferable coach driver ticket is available onsite on the day, subject to availability. We choose its seating category and location. If you would like your driver to sit with your group, include a paid ticket in your booking.

RESERVING AND PLANNING YOUR VISIT

1 Reserve your visit

Call or email us with your preferred date, approximate numbers and ticket choice. We'll check availability and confirm your reservation in writing. You can amend or cancel a reservation without charge up to two weeks before a Day Park visit, or six weeks before a Night Show or Combined visit, subject to availability for any changes.

For the Night Show, a reservation holds a number of tickets within a seating category. Specific seats are secured when you confirm your order and pay the deposit. VIP tickets cannot be reserved without payment.

2 Confirm and pay

For the Day Park, confirm your final numbers and pay in full by the two-week deadline. For the Night Show or Combined visit, confirm your order and pay a £10 per ticket deposit within seven days. Pay the remaining balance by the six-week deadline. We'll send your invoice and payment dates.

3 Receive your tickets

Once we have received full payment, we'll send the tickets to the group organiser. Please check the details and let us know if you need help.

Access and seating

Tell us about access needs, aisle seats or lower seating as early as possible. Availability cannot be guaranteed, so please confirm specific seating requirements when placing your order. Aisle seats carry a £3 premium in each seating category. See kynren.com/seating for the seating plan.

Day Park wheelchair spaces are available at the shows and experiences and do not need to be reserved in advance.

For the Night Show and Combined visits, wheelchair spaces are at surface level in front of Row A, in Standard, Superior and Deluxe. Where required, an Essential Companion seat is allocated immediately behind in Row A.

Essential Companions must be physically able to provide all the assistance the person they accompany needs, including along the 450-metre path from the Welcome Plaza to the Tribune and during an emergency evacuation. Wheelchair users must remain in their wheelchairs during the Night Show rather than transfer to a regular seat, to allow safe evacuation.

Before you travel

For the Night Show, please make sure your group has checked in at least one hour before the advertised start time. Performance times can change; the organiser must check the current timings and operational information on our website before the visit.

BOOKING TERMS AND PAYMENTS

These terms apply to travel trade enquiries and orders. Please also read the full terms and conditions on kynren.com.

Reservations and availability

We accept an enquiry when we acknowledge it in writing. Subject to availability, we then set aside the requested number of tickets for your date, product and seating category. This is a reservation, not a confirmed order or an allocation of specific seats.

Confirm or cancel by two weeks before a Day Park visit, or six weeks before a Night Show or Combined visit. If you do not confirm and pay by the applicable deadline, we may release the tickets and cancel the reservation.

If availability becomes limited, we may ask you to confirm earlier. We will aim to give seven days' notice before cancelling an unconfirmed reservation for a legitimate business reason.

Confirmed orders and payment

A contract with **11ANS Ltd** begins when we issue your order confirmation. We will confirm the available tickets, seats and special requirements and provide the relevant invoice.

- Day Park: full payment is due two weeks before the visit.
- Night Show and Combined: a £10 per ticket deposit is due within seven days of order confirmation. The remaining balance is due six weeks before the performance.
- Deposits are non-refundable and non-transferable. VIP tickets must be paid in full when ordered.

Deadlines expressed as two or six weeks before a visit fall at 4pm on the Friday two or six weeks before that date. Other stated deadlines fall at 4pm on the date given. Your confirmation will set out the payment dates.

If a payment is missed, the order is automatically cancelled and the tickets released. Deposits for any unpaid tickets are forfeited. Tickets are issued only after full payment.

Changing numbers or cancelling

You can request additional tickets, subject to availability. Additional Night Show or Combined tickets require deposits. If you reduce numbers or cancel a Night Show or Combined order, the deposits for the cancelled tickets are forfeited.

Changes to a paid booking within two weeks of a Day Park visit, or six weeks of a Night Show or Combined performance, may incur a discretionary £20 administration fee per change.

For help with any change or cancellation, contact groups@kynren.com or call 01388 436 030.